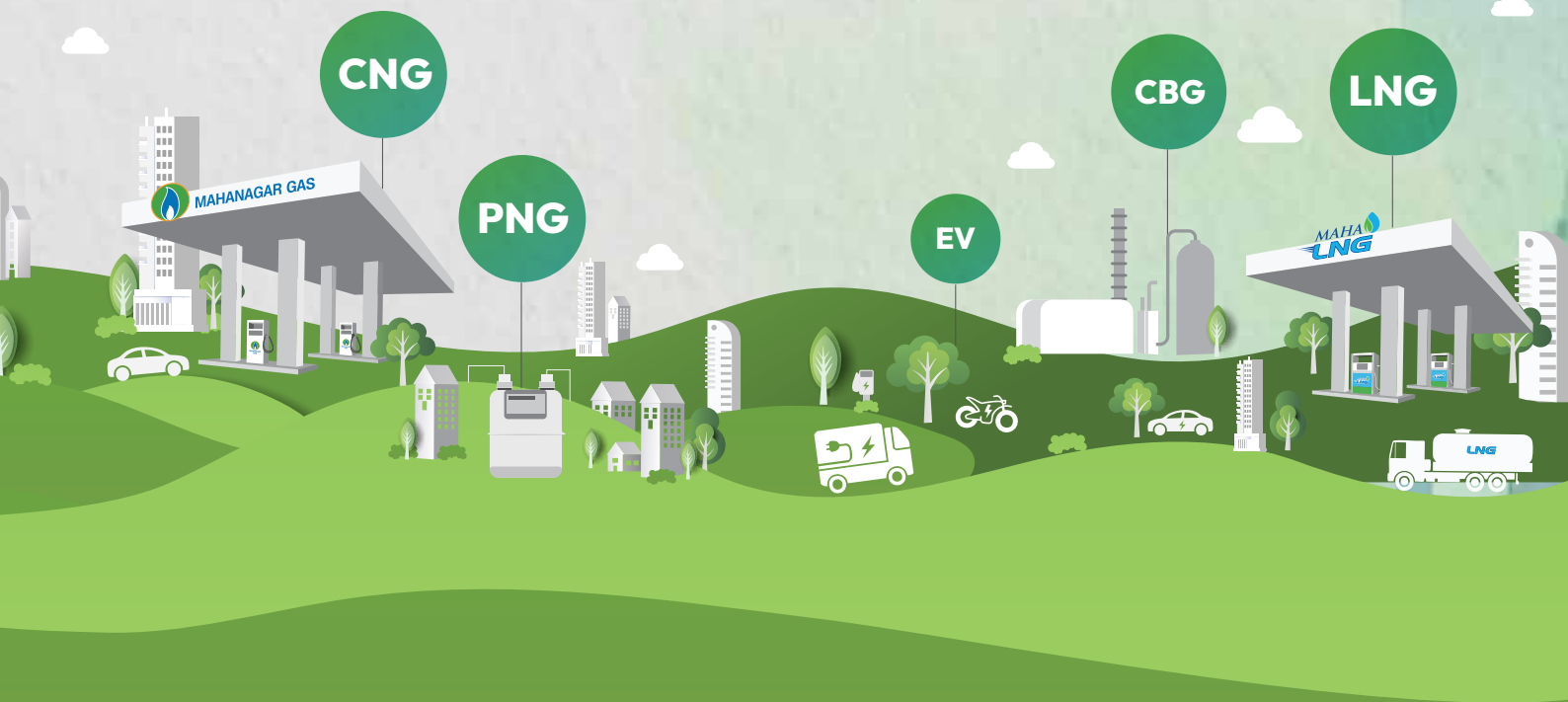




**MAHANAGAR
GAS**

DRIVING THE FUTURE





COMPANY PROFILE

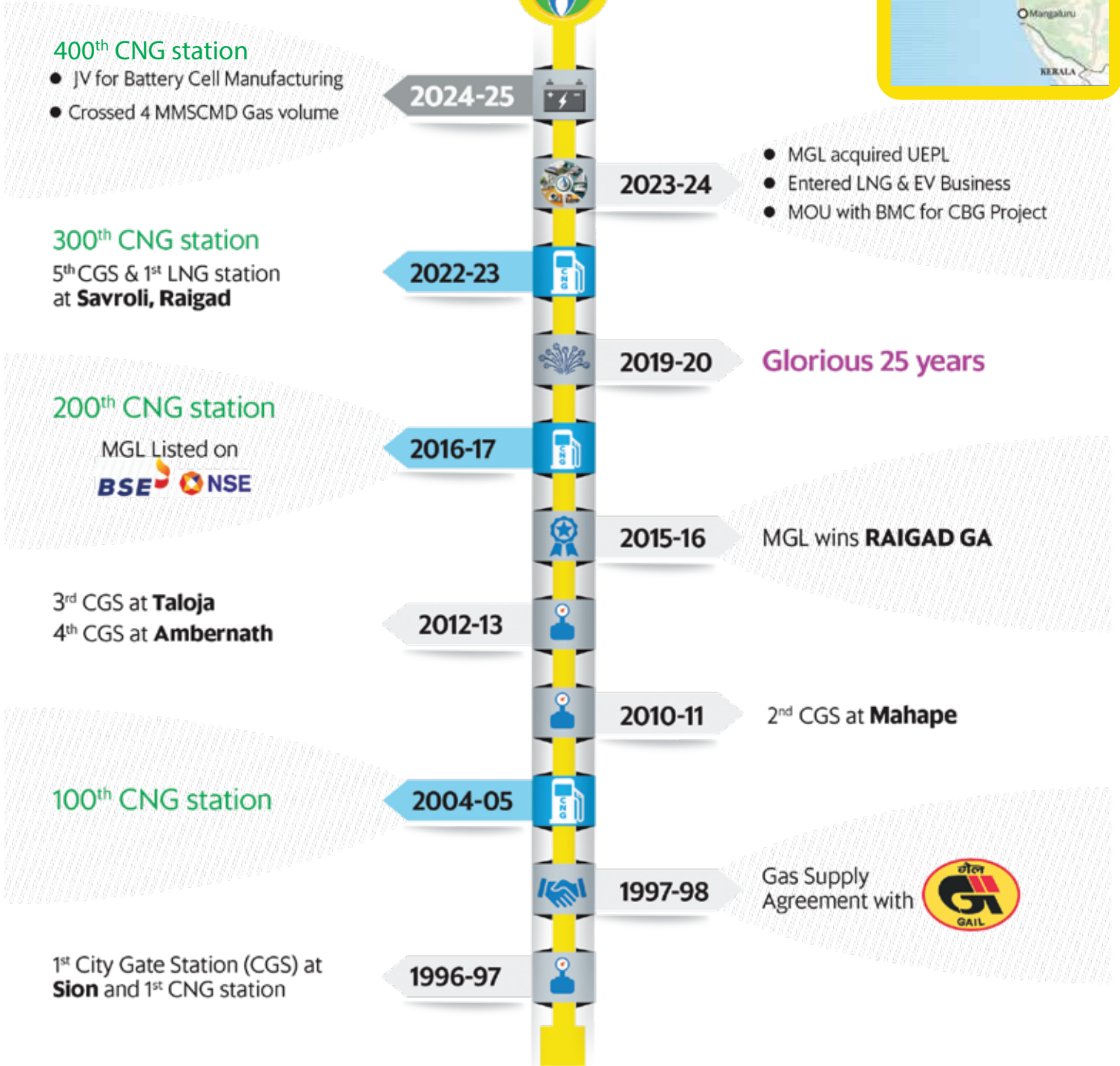
Mahanagar Gas Limited (MGL) is one of India's leading natural gas distribution companies. Established in 1995 with GAIL (India) Ltd., as its promoter, MGL has to its credit the distinction of pioneering the natural gas distribution network in the metropolis of Mumbai and newly acquired areas of Latur & Osmanabad, Ratnagiri, Chitradurga & Davangere. MGL's vision envisages being a consumer and environment-friendly gas company providing safe, efficient and reliable energy, an employer of choice creating value for all its stakeholders. MGL is an ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 certified organisation and its City Gas Distribution (CGD) network is designed, maintained & operated by in-house competent resources as per world-class technical & safety standards. MGL is a professional organisation managed by a highly-skilled workforce of nearly 700 energetic, technical and managerial professionals.

5	8138 Km	30 Lakh+	5508+	480+	2800+
City Gate Stations at Strategic Locations	Over Network of Steel & MDPE Gas Pipeline	Households reached through PNG	Commercial & Industrial establishment provided PNG	CNG stations	Dispensing Points
12.38 Lakh+	11.8 Lakh+	1800+	52600+	6100+	
Automotive vehicles on CNG	Taxis Cars Autos	BEST/TMT/ MSRTC/NMMT Buses	SCV/LCV/Temp os/RTVs/Trucks /Mini Buses/Pvt Buses	Two Wheelers	

Transforming lives of over 1.5 crore people directly or indirectly in our areas of operations with the Clean Fuel Natural Gas

*Organisational Data as on Jan 2026

OUR JOURNEY



With a balanced approach of operational excellence, strategic expansion, and sustainability-driven innovation, MGL is redefining its role from being a regional gas supplier to a national-level clean energy enabler.

OUR NETWORK

GA-1 Mumbai | GA-2 Thane Urban



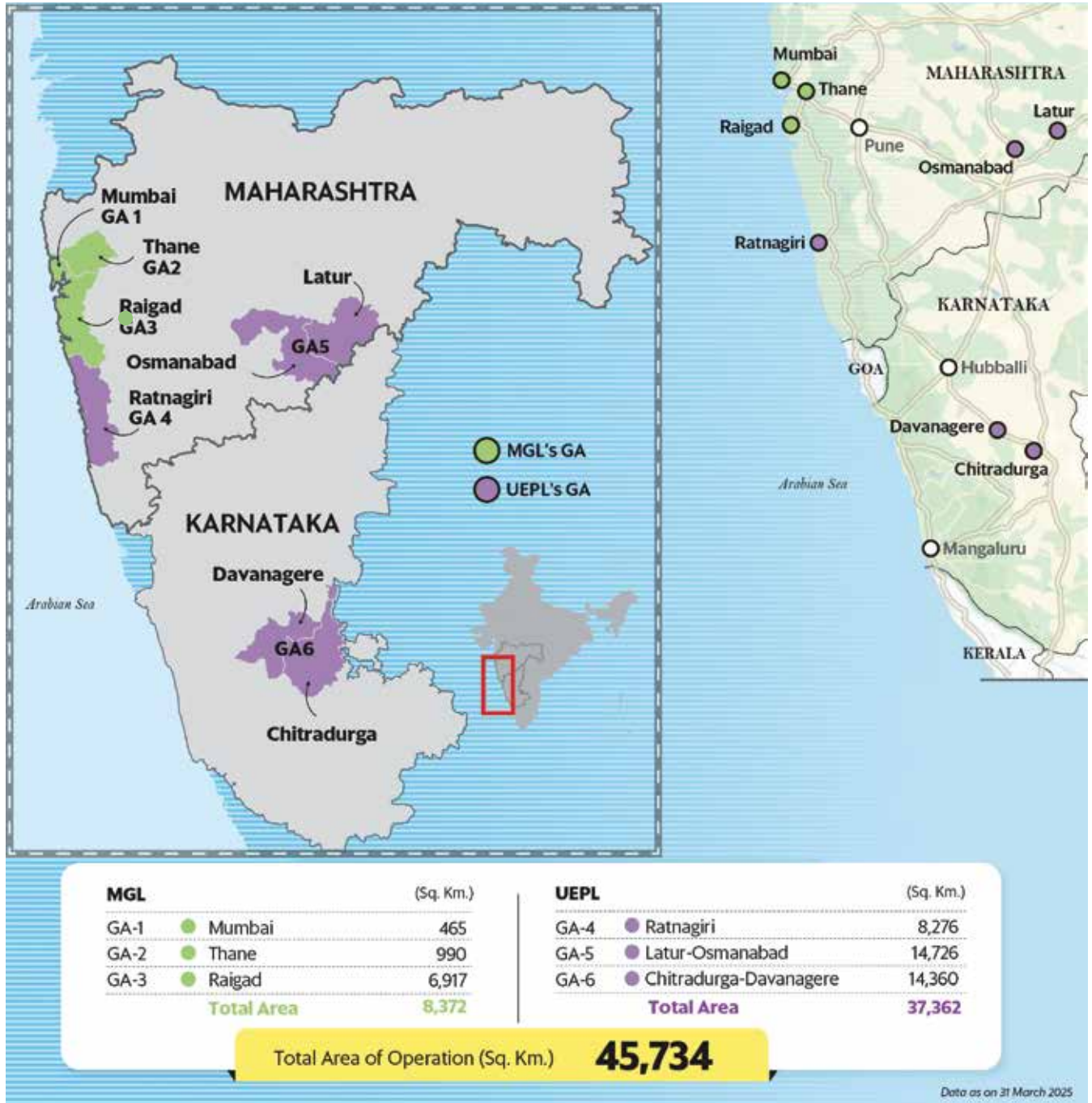
OUR NETWORK

GA-3 Raigad

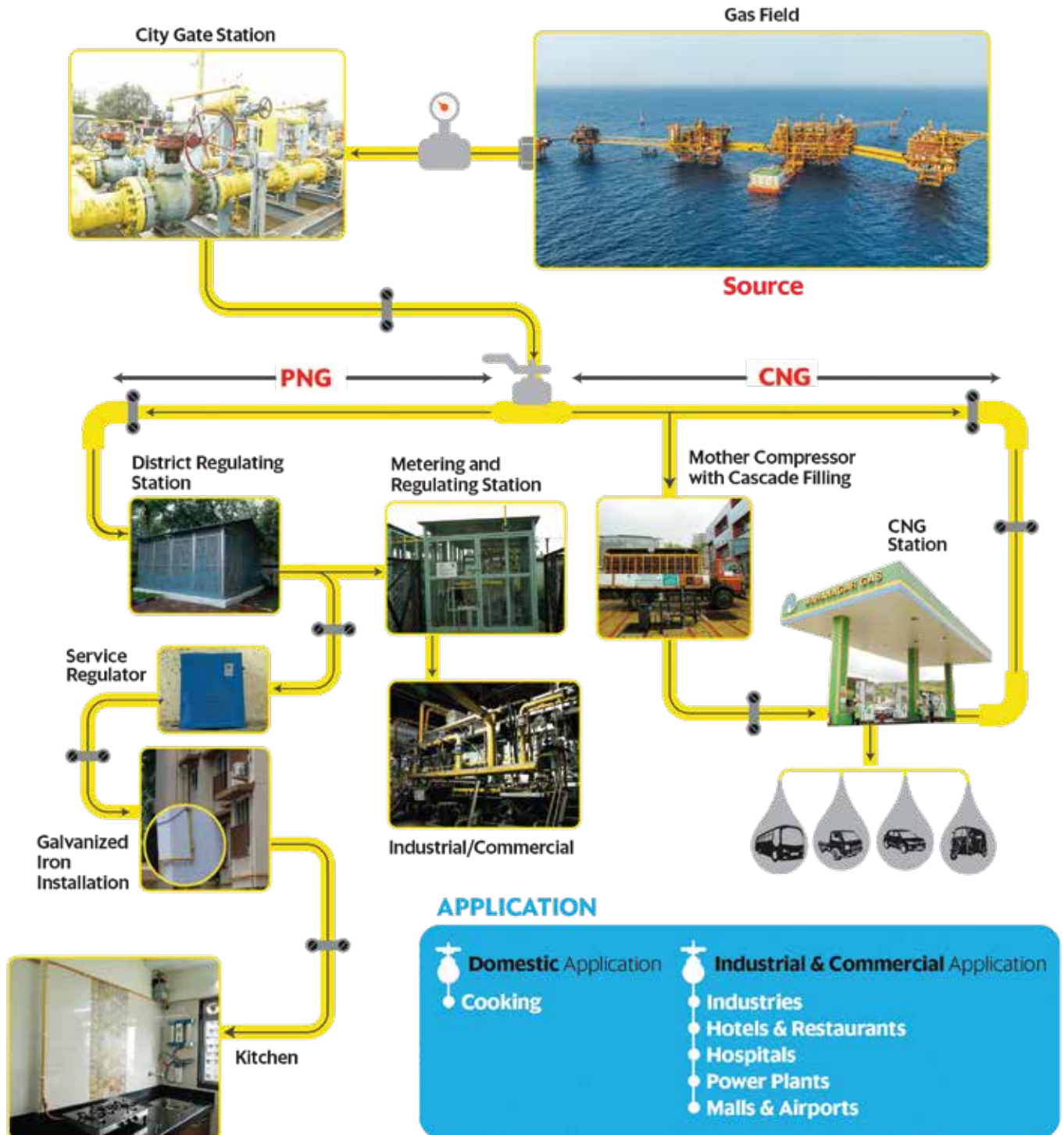


OUR NETWORK

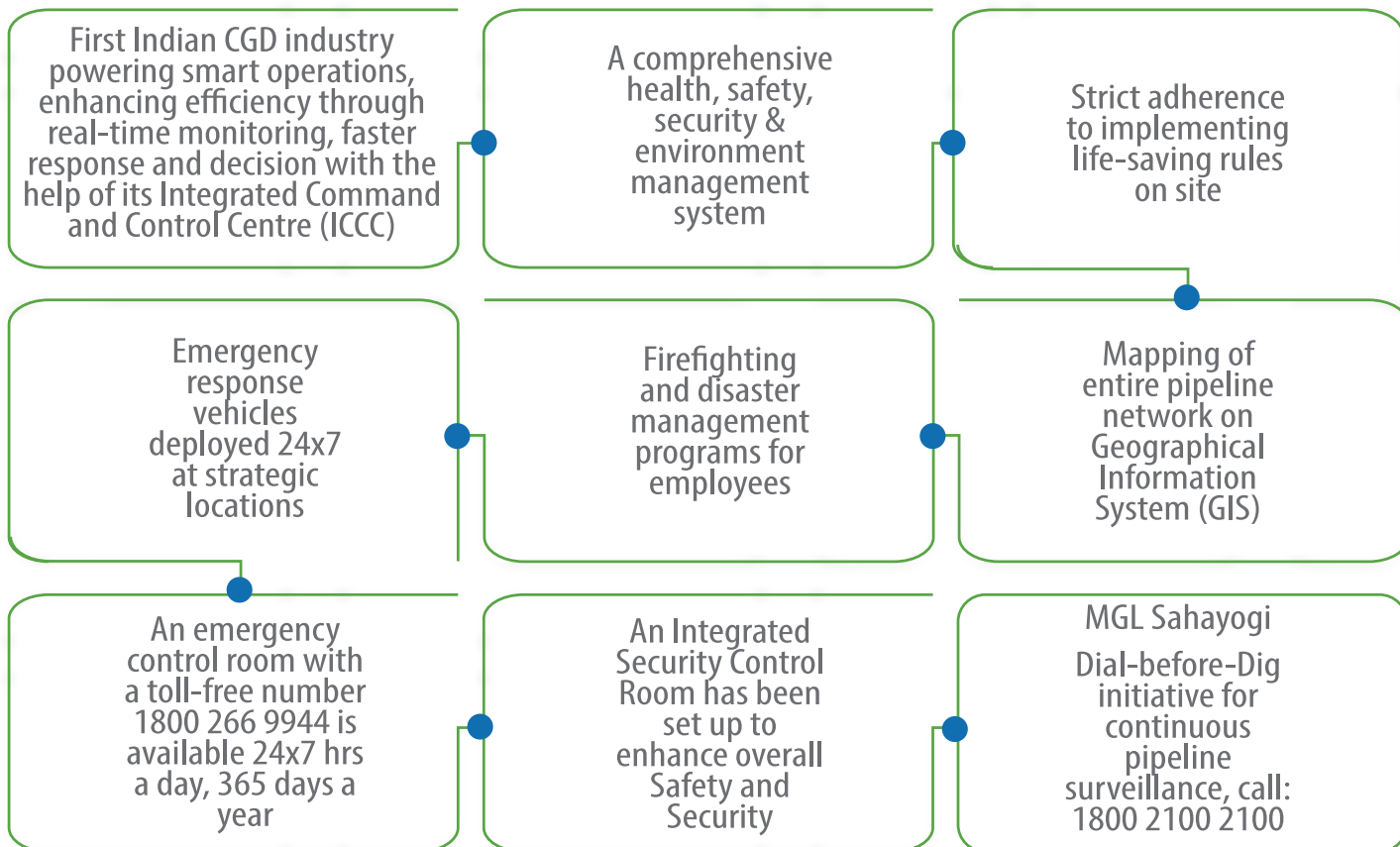
Geographical Expansion and Synergy



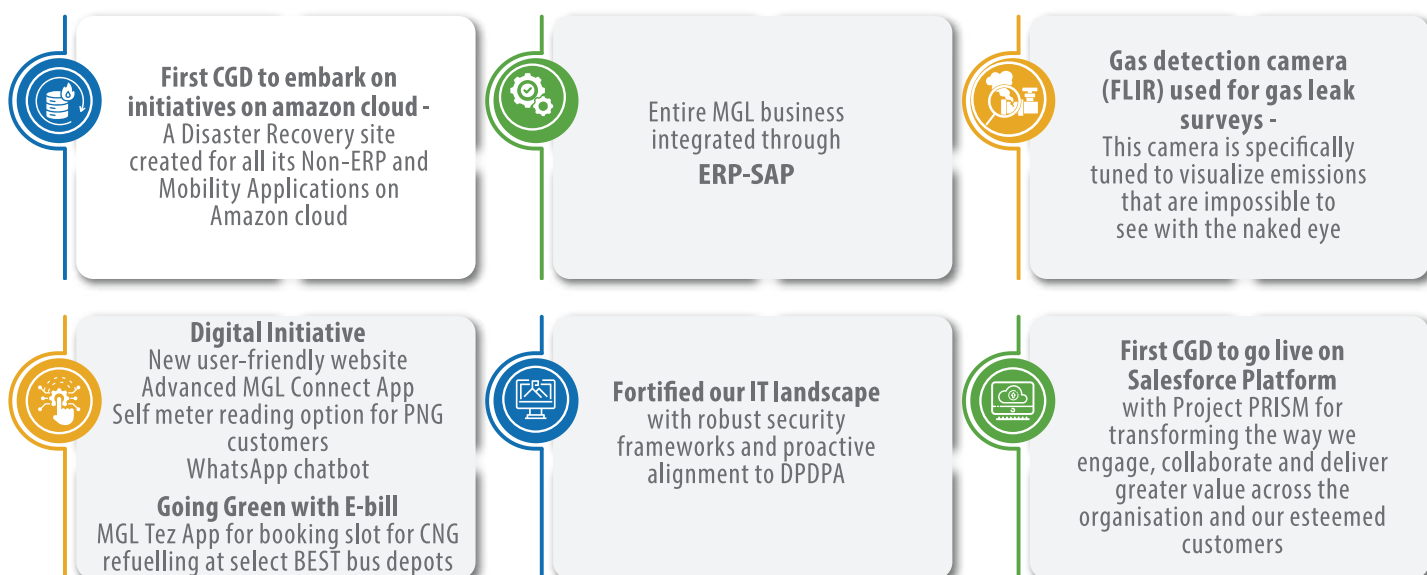
VALUE CREATION MODEL



SAFETY PRACTICES & NETWORK OPERATIONS



TECHNOLOGICAL INNOVATION



CUSTOMER CONVENIENCE

Customer Outreach

Supplementing the customer outreach by CRM, the Corporate Communication regularly conducts fraud prevention awareness campaigns and engages customers through SMS, hoardings, flyers and other media channels to ensure clear and consistent communication.

Robotic Automation

To streamline operations, we have enhanced processes for efficient duplicate bill delivery, seamless meter reading updates and significantly reduced turnaround times.

Walk-In Centre Enhancements

We have launched a new walk-in centre at Navy Nagar specifically for Army and Navy officials taking the total number of our walk-in centres to 13, through which besides other customer services, we are also offering bill payment via QR codes to ensure a seamless experience.

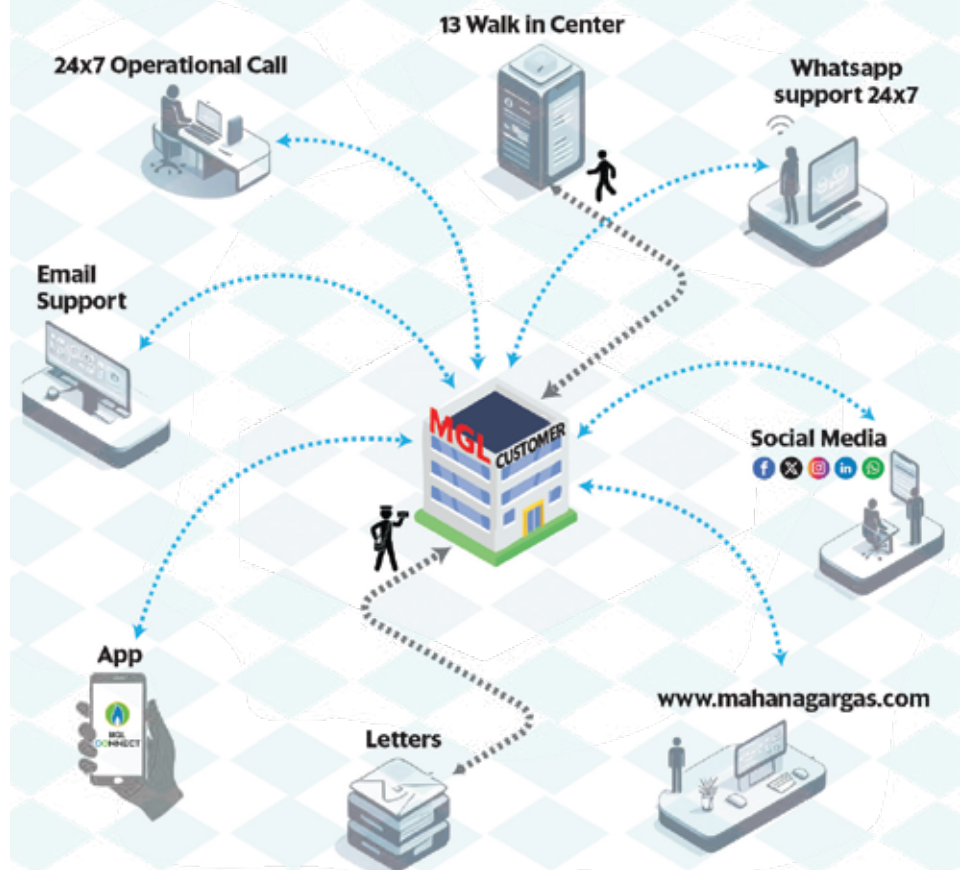
Expanded CRM Support

CRM services have been extended to include CNG and commercial customers, reinforcing our commitment to providing comprehensive customer support.

WhatsApp Live Chat

To enhance customer convenience, we have introduced WhatsApp Live Chat, enabling real-time resolution of queries.

Omni Channel Customer Interfaces



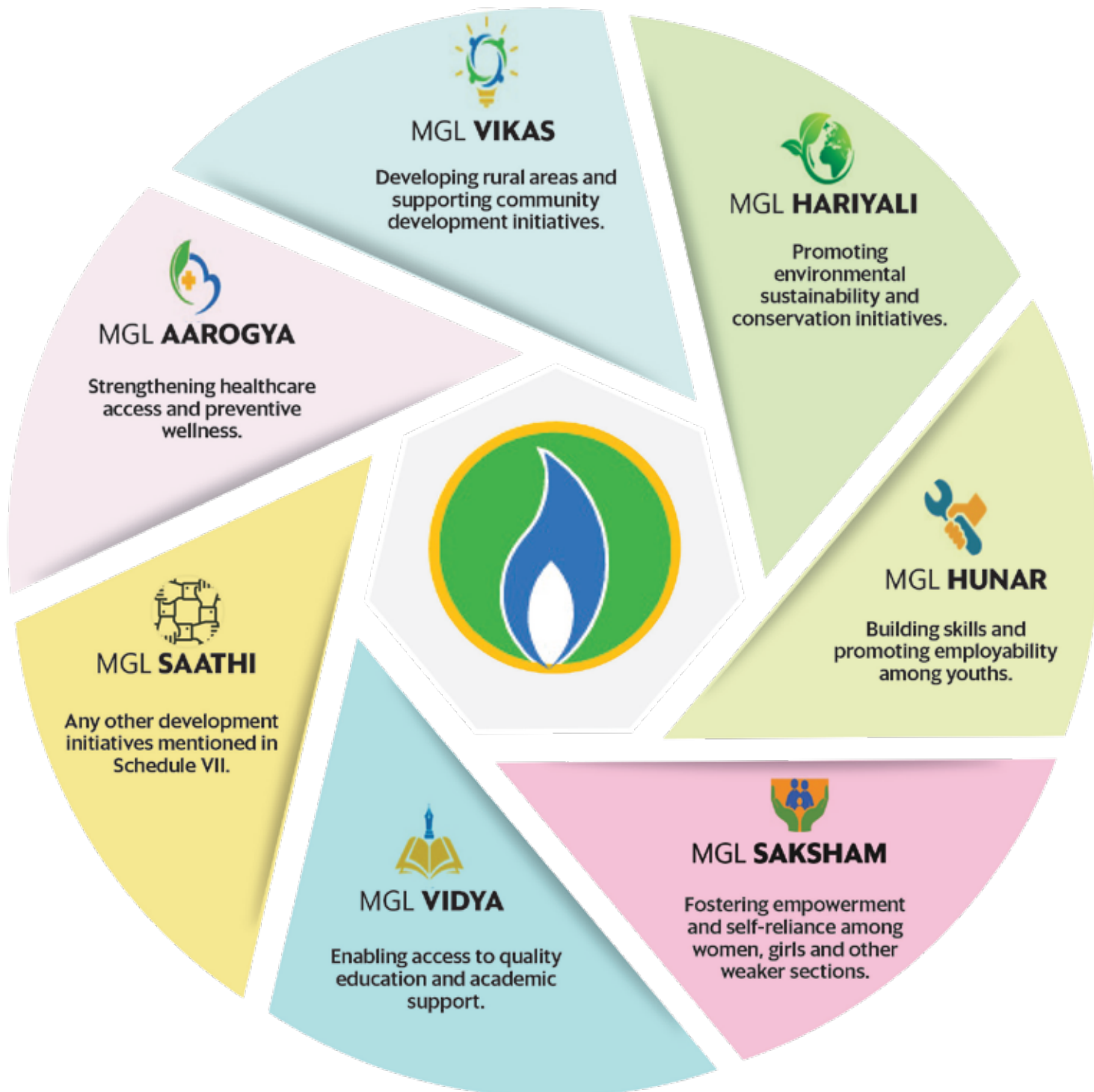
190+



Skilled and dedicated team to enhance the customer experience at various touch point

OUR SOCIAL RESPONSIBILITIES

At MGL, we are all in for enabling meaningful change by empowering communities through targeted initiatives. By collaborating with NGOs and government agencies, we are implementing programmes that advance both national and global sustainable development goals.



WE CARE

Our company's CSR policy sets context and direction for an equitable and sustainable future through its CSR initiatives, contributing to various UN Sustainable Development Goals (SDGs).

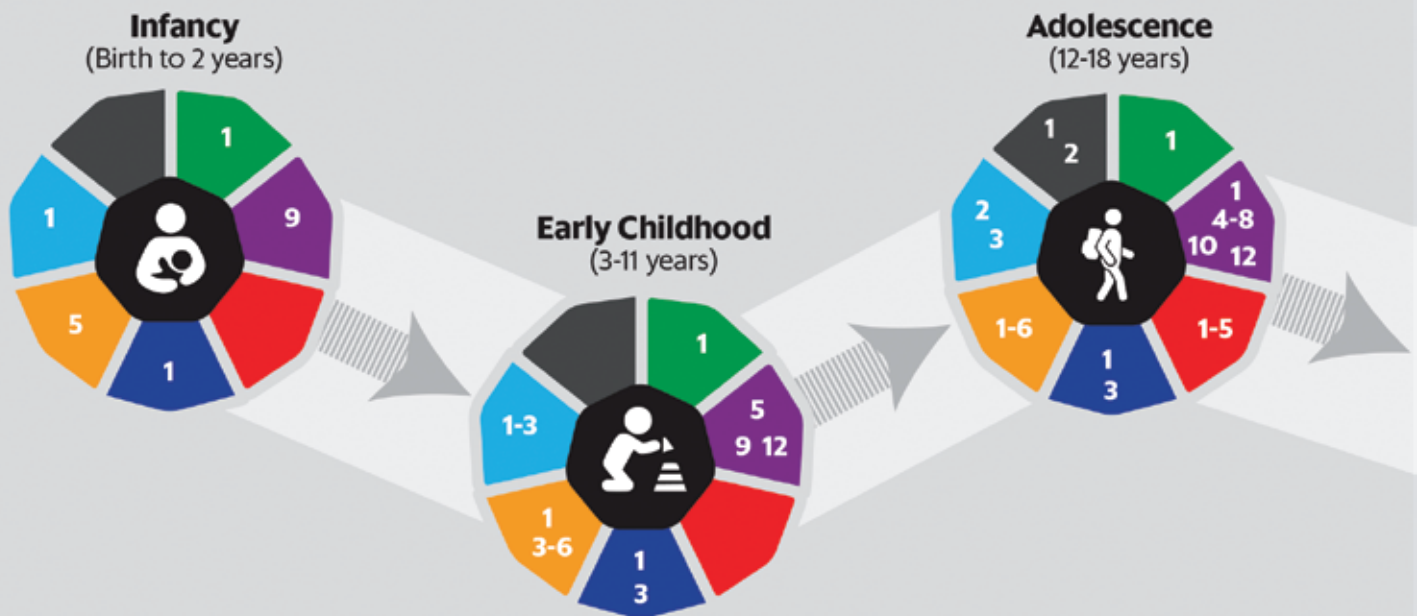
MGL's 40 CSR initiatives this year have touched 15 SDG goals



Through initiatives undertaken as part of 'WE CARE,' we work to uplift communities by improving health, providing education and supporting livelihoods. From bringing water to villages to imparting education for economic mobility, our efforts are aimed at making an impact that lasts. Each of our projects is designed with a gender-inclusive approach, ensuring that both women and girls are able to live a life of independence and dignity through self-employment.

OUR SOCIAL RESPONSIBILITIES

CSR Initiatives: Transforming Lives Across Age Groups



MGL VIKAS

- 1 **The Pride India**
Integrated Village Development Program in Raigad District
- 2 **Jananidevi Adivasi Machimar Vividh**
Livelihood enhancement through inland fishery and market linkages program for tribal communities
- 3 **Adivasi katkari Machimar Vividh**
Livelihood enhancement through inland fishery and market linkages program for tribal communities
- 4 **Khaire Adivasi Machimar Vividh**
Livelihood enhancement through inland fishery and market linkages program for tribal communities

MGL AAROGYA

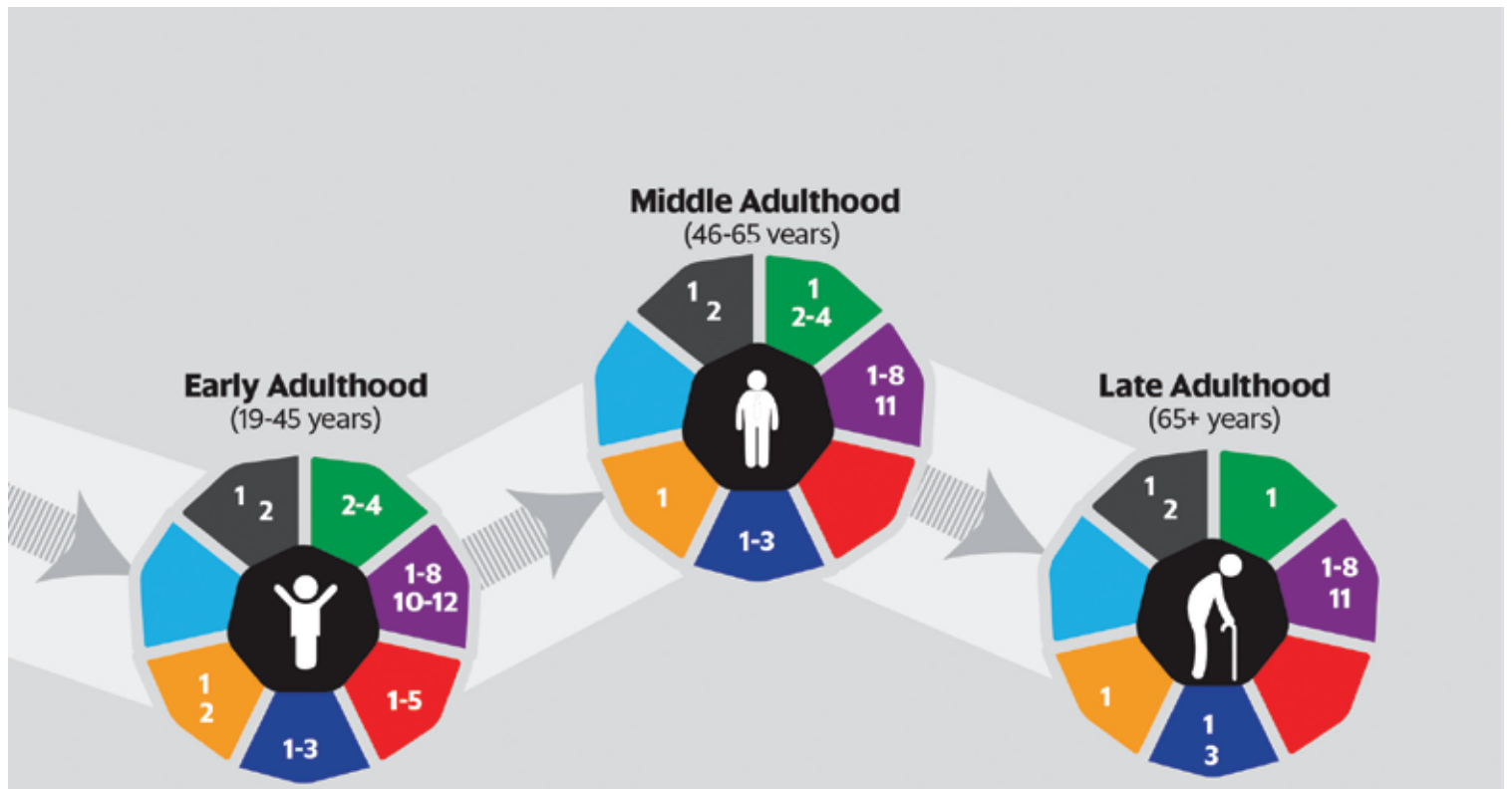
- 1 **Maharashtra State TB Office**
Donated TruNAAT machines & cartridges to hospitals for early diagnosis of TB
- 2 **Helpage India**
7,000 cataract surgeries for BPL families
- 3 **Sci-Tech Park, Pune University**
Cervical cancer awareness & screening and testing for 2,000 women
- 4 **Sanjeevani Arogya Seva Sanstha**
Medical Equipment donation for the dialysis
- 5 **Nair Hospital Dental Collage**
Upgrading the present patient care services through the National Accreditation Board for Hospitals & Healthcare Providers ('NABH') accreditation
- 6 **District TB Office, Thane & KDMC City TB Office**
Donated TruNAAT machines & cartridges to hospitals for early diagnosis of TB

- 7 **District TB Office, Raigad**
Donated TruNAAT machines, portable X-Ray machines to hospitals & nutrition kit to TB patients
- 8 **Sir J.J. Hospital**
Installation and CMC of dialysis machines and a new RO
- 9 **Anushkaa Foundation**
Eliminating clubfoot problem among children
- 10 **Foundation for Innovation in Health**
Skill Training to girls as 'Paramedical technicians' and 'Community health workers'.
- 11 **Shanmukhananda Fine and Arts**
400 cataract surgeries for BPL families
- 12 **St. Jude India**
Providing stay, food and awareness programme for pediatric cancer patients and their parents

MGL HUNAR

- 1 **Lokbharati Education Society**
Skill training to 400 youth on trade like plumbing, fitter, motor mechanic and assistant electrician.
- 2 **Centum Foundation**
Employment Linked Skill Development training
- 3 **ITI Karjat**
Support to Electrician and Plumbing skill development courses
- 4 **Prabodhan Goregaon**
Operating employability enhancement training to 320 youth
- 5 **Don Bosco Development Society**
Training on gas pipeline fitter course

OUR SOCIAL RESPONSIBILITIES



MGL HARIYALI

- SAVALI Charitable Trust**
Miyawaki forest in ITI at Nagothane, Panvel, Mahad, Manganon in Raigad district covering 42,000 sq. ft./ITI
- Under The Mango Tree Society**
Environment conservation, improving grain productivity through honey beekeeping program
- Allbag Forest Department**
Donation of Animal rescue vehicle

MGL SAKSHAM

- HKM Charitable Trust**
Providing meal for dependents of patients at KEM Hospital
- Seva Sahayog Foundation**
Adolescent awareness programme/Kishori Vikas Program for adolescent girls
- Annamrita Foundation**
Providing mid day meals to BMC run schools
- SOS Children Villages**
Providing home like environment, stay, education and rehabilitation programme for children
- Setu Charitable Trust**
Welfare of marginalized childrens through education, skill development & support for Anganwadi programs
- Sahayogini Palak Sanstha**
Project for differently abled, Mini bus for transportation

MGL VIDYA

- Quality Education Support Trust**
Development of Early Childhood Education by providing teaching learning materials & appropriate training to ICDS supervisors, Anganwadi workers with regular supervision.
- Sambhavana**
Mini science lab in 07 schools
- Akanksha Foundation**
Support to the school of Navi Mumbai Municipal Corporation

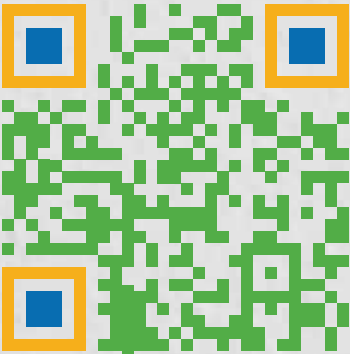
MGL SAATHI

- Chhatrapati Shivaji Maharaj Vastu Sangrahalaya**
Adoption of Himalayan Art Gallery
- Chhatrapati Shivaji Maharaj Vastu Sangrahalaya**
Digitalisation of artefacts



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www.mahanagargas.com

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