



MAHANAGAR GAS LIMITED

Dear Consumer,

Mgl in its efforts to serve you better is presently offering consumer friendly services like, **Maha Gas Helpline on 6591177, ECS Services with 1% Discount, ECS Help Desk on 6908072/73, can download ECS forms from www.mahanagargas.com, Online & Phone Payments of bills through Partners Bill Desk at www.billdesk.com or at Phone Pay on 6920001& Bill Junction at www.billjunction.com or at Dial pay on 1901331901. Consumer can also give Meter Reading on Telephone (6920003) and also at www.mahanagargas.com book their to avoid Queries / Complaint on wecare@mahanagargas.com Network of Drop boxes/ ATM's in your Neighbourhood through our partners Deutsche Bank, ICICI Bank, HSBC (through SkyPak drop Boxes), UTI Bank, and finally across the counter payment through Bank of India and Global Trust Bank.**

MGL with only one proposition in our mind- Your Convenience, is launching the innovative services in addition to above is Bill delivery, reminding you about the due date of the bills, new launch of services, exciting offers from MGL all this will be sent to your Residence through Courier, through Email, Alert messages through SMS on your Mobile.

We welcome you to your family of Piped Natural Gas Users once again, and looking forward for your support in our effort to supply clean and environment fuel and for a relationship that lasts forever

Suresh Manglani

Head - Billing & Sales Collection

MAHANAGAR GAS ADDRESS UPDATION FORM

Fill the Information to help us know You to Serve you better

Kindly fill the form in BLOCK LETTERS and tick wherever applicable.

PERSONAL DETAILS

Consumer No.:

Consumers Name (in Full) : Mr. / Ms. / Mrs. _____

Name as Desired on the Bill :

Date of Birth :

ADDRESS DETAILS (COMPULSORY)

A) HOME ADDRESS (As Given in Application Form) :

Building Name : _____ Plot No. : _____

Flat No.: _____ Floor : _____ Plot Suffix : _____

Colony : _____

Road Name : _____ Location : _____

Area : _____ Pin Code : _____

Adjacent building Names : 1. _____ 2. _____

Adjacent Colony Names : 1. _____ 2. _____

Near by Main Road (If Any) : _____

Near By Landmark : _____

B) OFFICE ADDRESS / ANY OTHER ADDRESS :

Organization Name : _____

Address _____

_____ Pin Code : _____

Tel. Res.: Off.:

Mobile : Fax :

E-mail ID : _____

ACADEMIC QUALIFICATION

- Matriculate and below Under Graduate
 Graduate/ Diploma Post-Graduate Professional

RESIDENCE STATUS

Owned Rented Financed With parents
 Company Provided

Others : (please Specify) _____

RESIDENTIAL STATUS

Resident Indian Non Resident Indian Foreign National

VEHICLE OWNERSHIP

Car Two Wheeler None

WORK RELATED DETAILS

Occupation : Salaried Self-Employed Retired

If Salaried : Pvt. Ltd. Public Ltd. MNC

Public Sector Govt. Service

Profession : CA Doctor Lawyer Engineer

Sportsmen Politician Journalist

Others : _____

NEWSPAPER YOU READ

Times of India Indian Express Nav Bharat Times

Maharashtra Times Loksatta Gujarat Samachar

Samana

Others : _____

ABOUT YOUR FAMILY

Spouse's Name : _____

Date of Birth :

Name of Childrens :

1) _____ Date of Birth

2) _____ Date of Birth

3) _____ Date of Birth

No. of family members _____

PREFERRED MODE OF PAYMENT**Modes of Payment you like to use for paying Bills**

At Drop Boxes/ ATM's Internet Bill Payment Smart Card

At Bank Counters Credit Card Debit Card Kiosks

Electronic Clearing Service (ECS) Others : _____

APPLIANCES YOU WOULD LIKE TO RUN ON GAS

Geyser Air Conditioner Oven/ Grill Motorbike

Car Vapour Absorption Machines (VAMs) Washing Machine

Others : _____

PREFERRED MODE OF COMMUNICATION

Yes I would like to receive Exciting offers through Mailer / Email.

Yes I would like to receive my bill on Email.

Yes I would like to receive SMS message on My Mobile.

Yes I would like to receive Automated Messages on my Telephone.

MGL SERVICES YOU ARE AWARE

Emergency Helpline :- 401 2400 (Available 24 Hours)

MAHAGAS Helpline : 659 1177 ECS HelpLine: 6908072/73

Online Meter reading www.mahanagargas.com

Download ECS Forms at www.mahanagargas.com

You can Email your Complaint/ Queries on wecare@mahanagargas.com

Meter Reading Helpline 6920003

SUGGESTION AND STANDARD OF SERVICE

A) Rate the Service of MGL Outstanding Excellent Good Poor

B) What other Service you would like from MGL : _____

C) Areas you think where MGL needs to improve : Billing

Collection network Operation & Maintenance Consumer service

Others : _____

Win Exciting Prizes :

(i) Suggest a Brand Name : _____

(ii) Write I like Mahanagar Gas because : _____

I/ We declare that all the particulars given in the Form are true complete and upto date

Sign. of the Consumer _____